



#### Center for Nonprofit Management

# Defining Your Strategic Plan

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# **Introduce Yourselves**

- Name
- Organization
- What is <u>your</u> strategic planning experience? OR
- When you hear "strategic plan", what does it invoke in you?



# Agenda

Welcome and Introduction

What is a Strategic Plan?

The Strategic Planning Process

Preparing for a Strategic Plan

Revisiting Mission, Vision, and Values

Wrap Up and Next Steps







### **SESSION PRESENTER**

Raymond Diaz
Strategist *he/him/his*Center for Nonprofit Management

#### Let's Connect on LinkedIn





### **Center for Nonprofit Management (CNM) Overview**

 Nonprofit skill building through collaboration, education, training, and technical assistance.

Consultation expertise in solution-focused strategic planning and evaluation.

 Advocacy for the nonprofit sector through capacity-building expertise and strategic partnerships with governmental, philanthropic, and other stakeholders.



### **Ground Rules**

Be present	Participate – interaction	Step up/back
Listen without judgement	Confidentiality – share the message not the person	Talk from your experience
Be open to new ideas	Learn from each other	Be respectful with electronics

### What is a Strategic Plan?



# Why Plan?



# What is Strategy?

#### What is Strategy?

• Strategy is a general plan to achieve one or more goals under conditions of uncertainty.

#### What is Organizational Strategy?

• Specifies how an organization will allocate resources (funds, labor, inventory) to support goals, infrastructure, marketing, etc.

#### What is a Strategic Decision?

- Strategic decisions are decisions that incorporate many factors such as:
  - The environment in which the organization operates
  - Organizational resources
  - Staff
  - The relationship between staff and resources



## What is Strategic Planning?





### Strategic PLANNING is a PROCESS

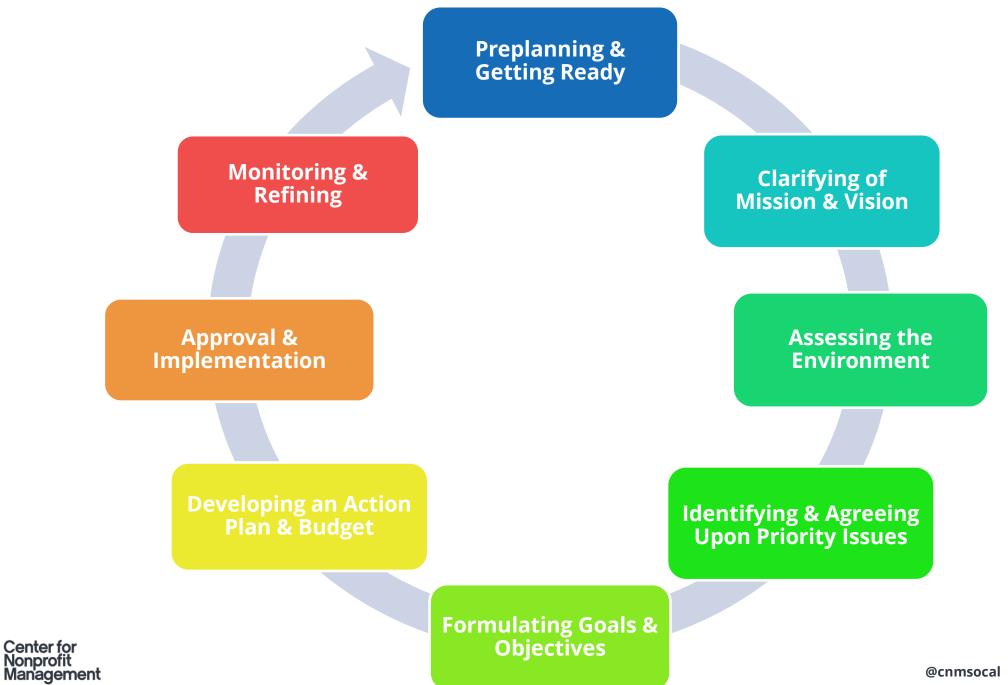
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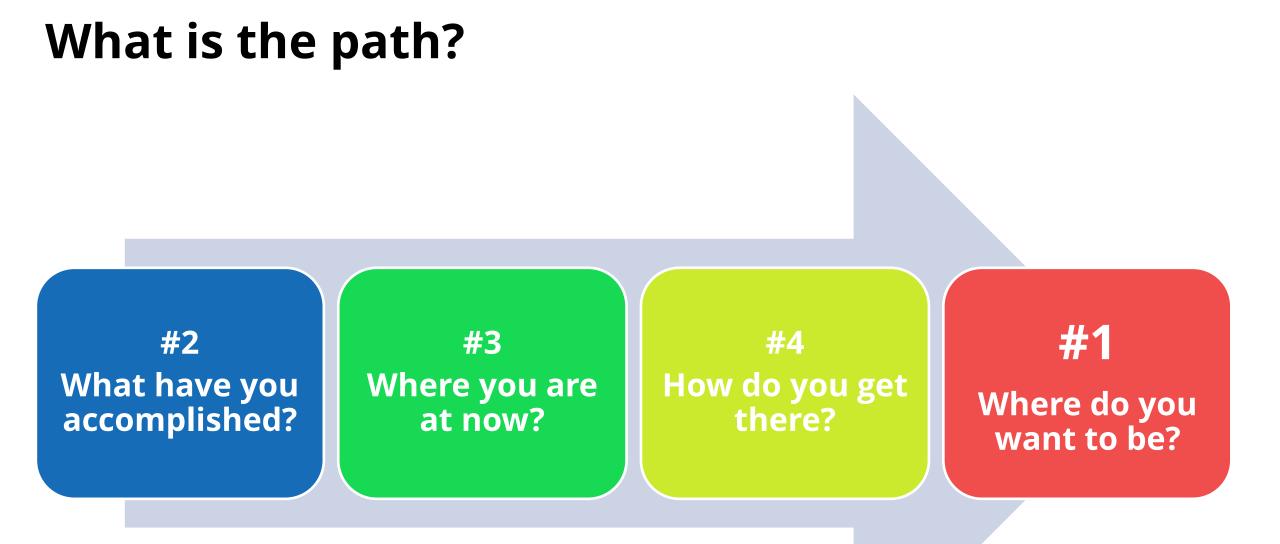




# **Types of Plans**









# **Typical Strategic Plan**

Executive Summary Planning Methodology & Acknowledge Participants

Mission and Vision

#### **Current Situation**

- Internal
- External

Major Priority Areas

• Goals

Objectives

#### Action Plan – Tasks & Timeline

Budget – Multiyear

Revenue Plan – Multi-year

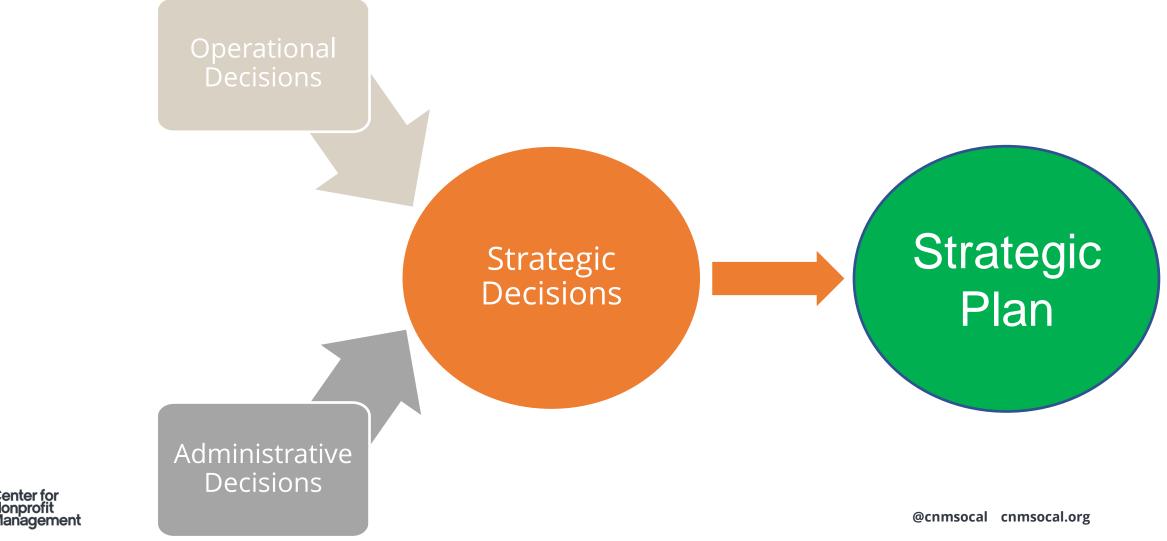
Evaluation throughout



# What makes the plan strategic?

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Strategic Plans are living documents with the flexibility to plan for uncertainty taking in account the 3 primary decisions an organization makes



### **Determining Readiness**



# **Key Questions**

#### Why Now?

#### (Why are you engaging in Strategic Planning now?)

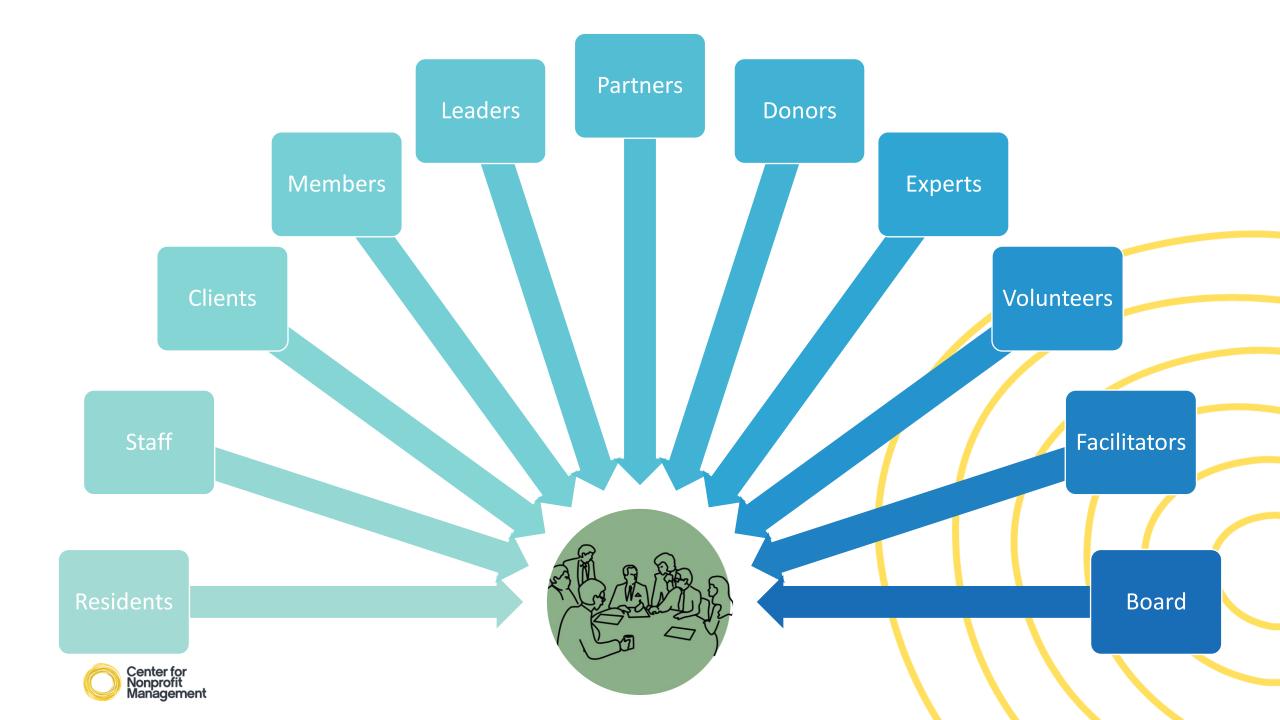
# What does success like?

### Planning Period? (1-, 3-, 5-years)

Resources? (Costs, staff time, tech, consultant, research/data)

What information is needed to guide your planning?





# **Defining Terms**

Mission	What do you want to make happen? What is the impact?
Values	What are your beliefs?
Vision	What is the change that will take place in the future?



# **Defining Terms**

Goals	Change you want to see happen
Objectives	Short to long-term quantification of key goals
Tactics/ Initiatives	An action to be taken to implement goals
Measures/ Targets	Measures of performance



### **Revisiting Mission, Vision, Values**



# Determining where you want to go and where you are now

#### Mission, Vision, and Values

#### Assess Organization's:

- Current Status
- Past Plans
- Successes
- Staff Perspective
- Leadership and Stakeholder
   Perspective

#### Environmental Scan

 Collect critical information from various stakeholder groups and thought leaders, studies, external surveys, articles, etc.



## **Mission Statement Re-Visited**

Is it still relevant?

Does it reflect the direction of the organization? What is missing? What do you question?

Should the mission statement be updated?

# Vision

### Greater Vision 10 Year Vision



### 3-5 Year Vision







# **Environmental Scan**

# **Assessing The Environment**

Information Gathering	Organizational Assessment	Internal Assessment • SWOT Analysis
External Assessment • Environmental Scan	Situational Analysis	Critical Issues



## **Strategic Planning**

Developing Priorities and Goals Creating Objectives Identifying Key Action Steps



	Helpful	Harmful
	<b>Strengths</b> (internal)	Weaknesses/Challenges (internal)
SWOT Analysis Format	What makes us unique? What can we build on? What can we leverage to seize opportunities?	What things do employees see as internal weaknesses? What do others see as our weaknesses? What are areas for improvements? What are potential solutions to mitigate, circumvent, or address weaknesses?
	<b>Opportunities</b> (internal & external)	<b>Threats/Obstacles</b> (internal & external)
	What are areas for growth? What are areas for improvement? What are our stakeholders asking for?	What are threats posed internally? What are external threats? What can we do to react, overcome, or circumvent threats?

### **SOAR Analysis Format**

<b>Strengths</b> (internal)	<b>Opportunities</b> (internal & external)
What makes us unique? What can we build on? What can we leverage to seize opportunities?	What are areas for growth? What are areas for improvement? What are our stakeholders asking for?
<b>Aspirations</b> (internal)	<b>Results</b> (internal)
What do we care deeply about? What initiatives or processes will bring us closer to success?	<i>How do we know we are succeeding? What are our measures of success?</i>



### **Setting Priorities**





### Wrap Up & Reflections

# What stuck with you today?

What is one thing you're going to take back to your organization?



## **UPCOMING CNM TRAINING & EVENTS**



#### October 19

Emerge as a renewed and strengthened leader with the tools and skills to kick off a season of wellness.



**November 1** Explore the essential value of strategic planning.



**November 8** How to effectively deliver your key messages.

#### Learn more and Register at cnmsocal.org/events







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