

# Neighbor Intake

**Jimmy Torres** 



#### **Agenda**

- What is Neighbor Intake
- How the Program Works
- New Updates to Neighbor Intake
- Admin Training
- Q and A



#### PATIENCE

It is the most important requirement!



#### Reliable Staff/Volunteers

They will make sure this program succeeds for you!



### Willingness to Adapt

Tech savvy is good but willing to adapt and learn is even better!



#### Usable Wi-Fi

This program runs smoothly when connected to good wi-fi



- Digital client tracking system provided by LARFB
  - No more sign-in sheets\*
  - Free for Agencies that on-board
  - Household report is now digitized
  - Free tech is available

ou self-declare that:  1. Your name and addres		
1. Your name and addres	the second secon	
	s listed is correct; if homele	ss, you can put homeless as the address.
2. Your household size as	stated and resides within	this state and organization's service area.
3. Your income is within 2	35% of the Federal Poverty	Guidelines as posted for this distribution.
<ol> <li>You agree that TEFAP bartered.</li> </ol>	food is for home consumpt	ion only and will not be sold, traded, or
5. You have been shown	S. R. S. L.	imination Statement.

P de (Cit	Address (include Zip Code)	Family Size	rec food	1st time ISDA pth?
1.		J.	Yes	О
2.			☐ Yes	
3.		ĵ.	Yes	
		1	Yes	
		II.	Yes	
		ĵ.	Yes	
			Yes	
		j.	Yes	
2.			Yes	7
10.			Yes	7
11.			Yes	4o
2.			☐ Ye	No
13.				□ No
4.				□ No
5.			es	□ No
6.			Yes	□ No
17.			☐ Yes	□ No
18.			Yes	□ No
19.			Yes	□ No
20.		3	Yes	□ No
	he last three columns into the last row. how many "Yes", how many "No"			

EFA 7(7/21)	Page 2 of



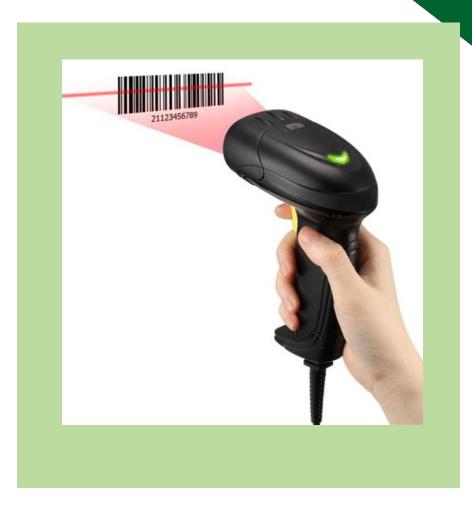


Your neighbors will receive an Barcode card like this

- Think of it like a Library Card
  - They can use it all over LA County

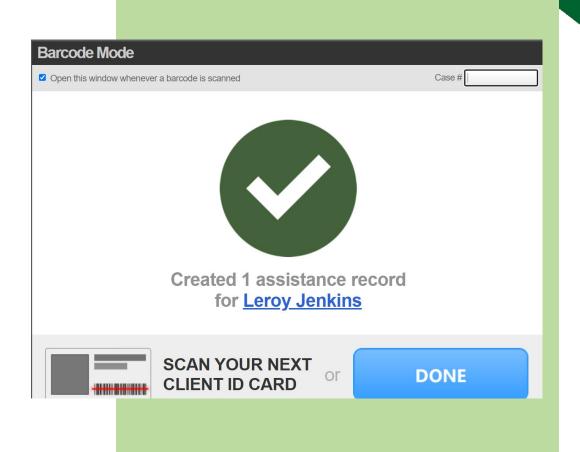


 Neighbors will have cards scanned at your food distribution





- System will log the assistance
  - All household count and duplicate count is done automatically

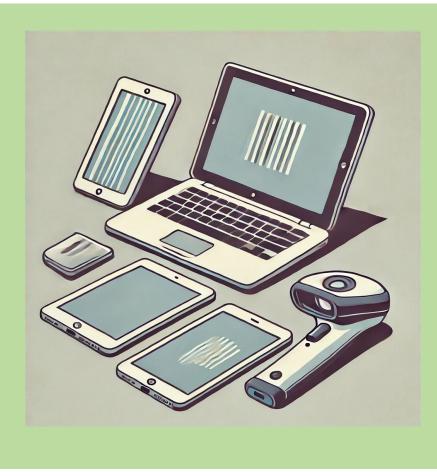




Fighting Hunger. Giving Hope.

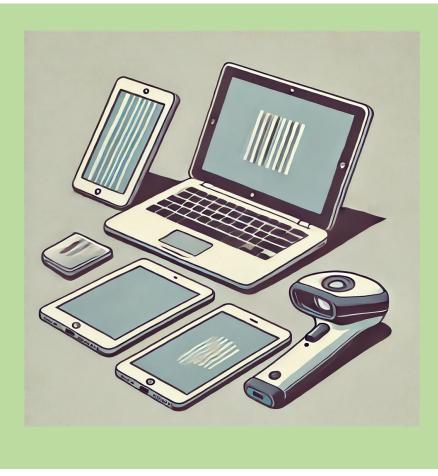
Los Angeles Regional Food Bank	Agency Assistance Report (page 1 of 2)		
Report Filters			
Include private records: Yes			
Report Summary			
Total Assistance:	\$0.00		
Assistance Records:	200		
Children (o - 17) Assisted:	0		
Adults (18 - 59) Assisted:	18		
Seniors (60+) Assisted:	8		
Other (unknown) Assisted:	30		
Total Cases Assisted:	56		
Children (o - 17) in Assisted Households:	2		
Adults (18 - 59) in Assisted Households:	22		
Seniors (60+) in Assisted Households:	9		
Other (unknown) in Assisted Households:	152		
Total Households Assisted:	56 households with a total of 185 members		





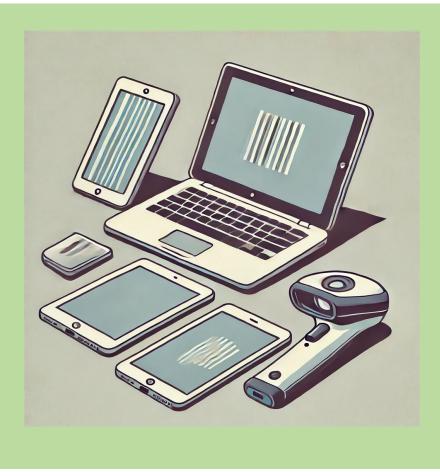
- Comes with technology to help implement program
  - Laptops
  - Tablets
  - Scanners
  - Laminators





- Tech Pack 1:
  - 1 Laptop
  - 2 Tablets
  - Scanners
  - Laminators





- Tech Pack 1:
  - 3 Tablets
  - Scanners
  - Laminators



#### What Neighbor Intake Is NOT!

#### FOOD POLICE!

We are the Food Bank and our goal is to assist as many people as possible



### **Live Demo**



# **Admin Training**



Step 1

Receive and
Sign MOUs for
System and
Equipment



Receive equipment Sten 2 and begin digital intake!



Handout Step 3 cards to Neighbors!



Step 4

Begin scanning and digital reporting!

### F O D

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### Onboarding Steps

01 - MOUs

02 - Digital Intake

03 - Cards

04 - Scanning

05 - Follow-Up



#### **Not Convinced?**

## 37 Agencies Currently Using Neighbor Intake



#### **Not Convinced?**

### Over 104,155 Neighbors on the system

LOS ANGELES REGIONAL



### **Launch Day**

Fighting Hunger. Giving Hope.







# Q and A



#### **Contact Info**

#### **Jimmy Torres**



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